

Level 2 Certificate: Patient Care Coordination

FULLY ACCREDITED DISTANCE LEARNING COURSE

4 MONTH COURSE

ENROLMENT OPEN

£299.00 INC. VAT

The aim of this course is to provide an overview of the key roles and skills of a patient care coordinator (PCO) – also known as a treatment coordinator (TCO) – in dental practice.

IT COVERS:

- Communication skills.
- Working with the team.
- Fitting a PCO/TCO into an existing practice.
- Treatment plans and consent-gaining.
- Record-keeping.
- Ethical marketing, selling and financing.
- Patient care and service.
- Resources for appointments.
- Planning appointments: new patients.
- Planning appointments: existing patients.

VIEW COURSE STRUCTURE AND LEARNING OBJECTIVES HERE





The course is designed for those currently working in a dental practice setting who are considering their career progression and are keen to work more closely with patients and form an important link between their patients and the clinical team.

It is not essential to be a GDC-registered/qualified dental nurse, but a good understanding of dental treatments is required, as you will be expected to demonstrate the ability to explain treatment options to patients clearly.

THE MAJOR BENEFITS OF THE COURSE INCLUDE:

- Online tutorials.
- Downloadable course work pack, including templates.
- Affordable.
- Excellent tutor support.
- Flexible learning.
- Nationwide availability.
- 20+ hours of verifiable CPD.
- Level 2 Certificate in Patient Care Coordination upon
- completion of the course and assessments.

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ACCREDITED COURSE PROVIDER