

Complaints Handling Policy

Our complaints policy

We are committed to providing a high-quality service to all users of our services. When something goes wrong, we need you to tell us about it. This will help us to improve our standards.

If you have a complaint, please contact us with the details by email, post or fax.

Email: info@dentalnursenetwork.com

Fax: 01273 930 754

Post: Dental Nurse Network, 20-22 Wenlock Road, London, N1 7GU

What will happen next?

1. We will send you an email acknowledging receipt of your complaint within two working days of receiving it, enclosing a copy of this procedure.
2. We will then investigate your complaint.
3. We will attempt to resolve your complaint within 14 working days.